
Airservices Australia selects FREQUENTIS mission critical multimedia communication platform LifeX for Aviation Rescue Fire Fighting Service

- **Frequentis' multimedia communication, incident and resource management solution will modernise fire and rescue operations across 27 airport control centres**
- **The solution will be assembled and integrated at the Frequentis Australasia premises in Brisbane and Melbourne**

Airservices Australia, the nation's Air Navigation Service Provider (ANSP), has selected Frequentis for a continent-wide solution for its Aviation Rescue Fire Fighting Service (ARFFS). The solution will be made up of two components: the Frequentis' multimedia collaboration and communication platform LifeX, extended by the messenger, incident and resource management module, OnSite.

"Emergency service organisations must have the most effective tools available to process critical data and information to manage incidents when every second counts. This programme will enable Airservices Australia to use the extensive features of the cutting edge Frequentis solution to enhance and optimise emergency communication and incident resolution, as well as reducing control room operators' workload," says Martin Rampl, Managing Director Frequentis Australasia. "As a long-term partner of Airservices Australia, we are pleased to be working with Airservices Australia's ARFFS on this very important project to upgrade its airport fire control centres with the latest technology."

The solution will be assembled and finalised at the Frequentis Australasia premises in Brisbane and Melbourne. Frequentis will supply hardware and software for the 27 airport control centre sites across the continent and a future one, central control centre operated out of two data centres. The project also includes migration from the existing C4i AlarmOn, in operation at Airservices for over 10 years.

Airservices Australia Chief Service Delivery Officer, Michelle Bennetts welcomed the ongoing partnership with Frequentis stating: "Airservices is pleased to be working with Frequentis to modernise our ARFFS stations across 27 of Australia's busiest airports," Ms Bennetts said. "Our ability to deliver services to a standard of excellence, while enhancing safety and efficiency outcomes for all airspace users, rests on our capacity to leverage technology to evolve, adapt and innovate our services."

LifeX is a multimedia communication and collaboration platform which focusses on increasing operator performance, reducing manual tasks and maximising emergency communication channels. OnSite is a multimedia messenger in the Frequentis MissionX portfolio, explicitly designed to meet the demands of

the emergency service organisations, allowing voice communication, messaging, group calls, as well as images, videos, and location data to be processed on the same platform.

Frequentis has been deploying LifeX solutions across Europe for many years, with installations in the United Kingdom (including London Metropolitan Police, as well as Fire & Rescue Authorities and Ambulance services), Austria, Germany, as well as in Qatar.



About FREQUENTIS

Frequentis is a global supplier of communication and information systems for control centres with safety-critical tasks. The listed family company develops and markets its “control centre solutions” in the Air Traffic Management segment (civil and military air traffic control, air defence) and the Public Safety & Transport segment (police, fire brigades, emergency rescue services, coastguards, port authorities, railways). With a market share of 30%, Frequentis is the world market leader in voice communication systems for air traffic control. Frequentis is also the global leader in aeronautical information management and aeronautical message handling systems.

As a global player with around 2,000 employees (full-time equivalents/FTE), Frequentis has a global network of companies in more than 50 countries. Its head office is in Vienna, Austria. Frequentis' products, services, and solutions are used at more than 40,000 operator working positions in around 150 countries. Shares in Frequentis are traded on the Vienna and Frankfurt stock exchanges; ISIN: ATFREQUENT09, WKN: A2PHG5. In 2021, revenues were EUR 333.5 million and EBIT was EUR 29.0 million.

Wherever Frequentis' systems are used, safety-critical operators bear responsibility for the safety of other people and goods. The company also works towards a more sustainable future through its air traffic optimisation solutions.

About FREQUENTIS Australasia Pty Ltd

Frequentis Australasia Pty Ltd was established in 2004 and delivers and supports communication and information management solutions for air traffic management, defence, maritime, public safety and public transport organisations across Australia, New Zealand, Papua New Guinea, and the South Pacific Islands. Frequentis employs around 130 highly-skilled specialists in Australia at its premises in Brisbane, Sydney, Melbourne and Perth.

For more information, please visit www.frequentis.com.

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